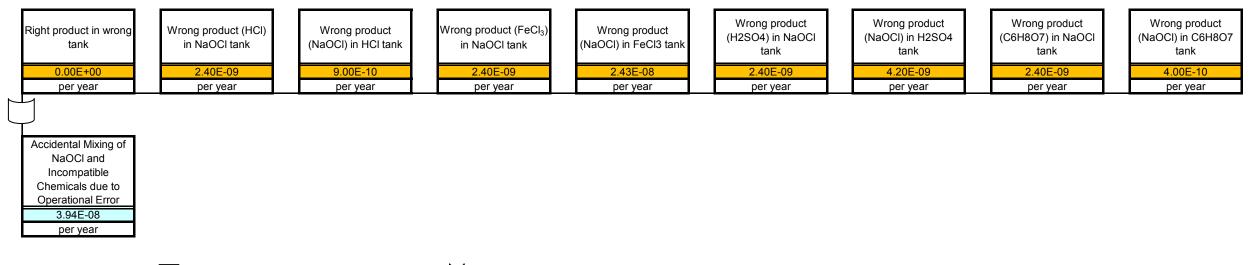
Accidental Mixing of Sodium Hypochlorite and Incompatible Chemicals due to Operational Error



AND gate

OR gate

## Right product in wrong tank

	Driver drives the		
	tanker to the wrong	Driver fails to rectify	WSD staff fails to
	tank	the error	recover the error*
	1.0E-03	1.0E-01	0.0E+00
	per operation	-	per operation
$\subseteq$			
		Number of operation	
	Right product in wrong tank	(NaOCI + HCI + FeCl3	
	ldiik	+ H2SO4)	
	0.0E+00	322	
	per operation	operation per year	
$\subseteq$			
	Right product in wrong		
	tank		
	0.00E+00		
	per year		
-		_	
			AND gate
		$\bigcirc$	AND Yale

\* Not possible to deliver right product in wrong tank due to proper connection design, i.e. different sizes of hose and coupler.

OR gate

Scenario 2

	Wrong product (HCl) delivered by supplier	Operator fails to check product sample	Operator and WSD staff fail to identify the empty tank for refill		Wrong product (NaOCI) delivered by supplier	Operator fails to check product sample	Operator and WSD staff fail to identify the empty tank for refill
	1.0E-04	1.0E-04	1.0E-02		1.0E-04	1.0E-04	1.0E-02
	per operation	-	-		per operation	-	-
ζ	7			$\subset$			
	Wrong product (HCI) in NaOCI tank	Number of operation (NaOCI delivery)			Wrong product (NaOCI) in HCI tank	Number of operation (HCI delivery)	
	1.0E-10	24			1.0E-10	9	
	per truck	operation per year			per truck	operation per year	
$\subset$	7	I		$\subset$		I	
	Wrong product (HCl) in NaOCI tank				Wrong product (NaOCI) in HCI tank		
	2.40E-09 per year				9.00E-10 per year		
		$\Box$	AND gate		$\square$	OR gate	

#### Scenario 4

Operator and WSD staff fail to identify the empty tank for refill

> 1.0E-02 -

	Wrong product (FeCl <sub>3</sub> ) delivered by supplier	Operator fails to check product sample	Operator and WSD staff fail to identify the empty tank for refill		Wrong product (NaOCI) delivered by supplier	Operator fails to check product sample
	1.0E-04	1.0E-04	1.0E-02		1.0E-04	1.0E-04
	per operation	-	-		per operation	-
$\subset$	$\sum$			$\subset$		
	Wrong product (FeCl <sub>3</sub> ) in NaOCl tank	Number of operation (NaOCI delivery)			Wrong product (NaOCI) in FeCl <sub>3</sub> tank	Number of operation (FeCl <sub>3</sub> delivery)
	1.0E-10	24			1.0E-10	243
	per truck	operation per year			per truck	operation per year
	Wrong product (FeCl <sub>3</sub> ) in NaOCl tank <u>2.40E-09</u> per year		-		Wrong product (NaOCI) in FeCI3 tank 2.43E-08 per year	
			AND gate		$\square$	OR gate

## Scenario 6

Operator and WSD staff fail to identify the empty tank for refill

1.0E-02 -

	Wrong product (H2SO4) delivered by supplier	Operator fails to check product sample	Operator and WSD staff fail to identify the empty tank for refill		Wrong product (NaOCl) delivered by supplier	Operator fails to check product sample
	1.0E-04	1.0E-04	1.0E-02		1.0E-04	1.0E-04
	per operation	-	-		per operation	-
$\subset$				ζ	$\supset$	
	Wrong product (H2SO4) in NaOCl tank	Number of operation (NaOCI delivery)			Wrong product (NaOCI) in H2SO4 tank	Number of operation (H2SO4 delivery)
	1.0E-10	24			1.0E-10	42
	per truck	operation per year			per truck	operation per year
	Wrong product (H2SO4) in NaOCI tank 2.40E-09 per year		•	$\subseteq$	Wrong product (NaOCI) in H2SO4 tank 4.20E-09 per year	
			AND gate			OR gate

## Scenario 8

	Wrong product (C6H8O7) delivered by supplier	Operator fails to check product sample	Operator and WSD staff fail to identify the empty tank for refill		Wrong product (NaOCI) delivered by supplier	Operator fails to check product sample	Operator and WSD staff fail to identify the empty tank for refill
	1.0E-04	1.0E-04	1.0E-02		1.0E-04	1.0E-04	1.0E-02
	per operation	-	-		per operation	-	-
ζ	$\supset$			$\subset$			
	Wrong product (C6H8O7) in NaOCI tank	Number of operation (NaOCI delivery)			Wrong product (NaOCI) in C6H8O7 tank	Number of operation (C6H8O7 delivery)	
	1.0E-10	24			1.0E-10	4	
	per truck	operation per year			per truck	operation per year	
	Wrong product (C6H8O7) in NaOCI tank 2.40E-09 per year			C	Wrong product (NaOCI) in C6H8O7 tank 4.00E-10 per year		-
			AND gate		$\square$	OR gate	