

**Brief Note on Waste Collection Service**

**(A) Introduction**

- (a) Under the Public Health and Municipal Services Ordinance (Cap. 132), the Food and Environmental Hygiene Department (FEHD) is responsible for providing public cleansing services in Hong Kong which include the collection of household waste, street waste and a small amount of trade waste not exceeding 100 litres.
- (b) We provide collection service for all household waste and junk (bulky waste) through refuse collection points (RCPs). Trade waste not exceeding 100 litres in capacity can also be deposited therein for collection at our RCPs.
- (c) FEHD's collection service is provided by private contractors or in-house collection teams.

**(B) Waste Collection**

(a) RCPs

- We provide a network of 3 121 RCPs, including 159 off-street RCPs, 2 166 on-street RCPs (fiberglass/bin sites/kerb side) and 796 village-type RCPs.
- The RCPs operate normally from 7:00 a.m. to 3:30 p.m. For those in busy areas, the operation hours are extended to 11:30 p.m.
- We aim at building more off-street RCPs in the densely populated areas, which are visually attractive, odourless, equipped with water scrubber systems, vehicle exhaust extraction systems and high pressure water jet cleaners.
- Standard village-type RCPs and bin sites are the basic provision in rural areas or remote villages which are characterised by wide

geographical spread and scant population. The design is simple and the scale is smaller than standard type RCP.

(b) Mode of Collection

- The mode of collection is largely classified into two types: (i) off-street collection; and (ii) on-street collection.
- For off-street RCP operation, refuse collection vehicles (RCVs) park inside enclosed RCP for refuse loading which causes minimal disruption to traffic and/or pedestrian flow. However, on-street RCP operation inevitably causes inconvenience to members of the public and/or traffic flow. Due to geographical and site constraints, FEHD cannot provide off-street RCPs at every location
- Specially designed RCVs and tipper lorries call at our RCPs or refuse collection chambers of public/private housing estates at least once daily on time-scheduled routes
- Each RCV is manned by a refuse collection team (comprising 1 special driver and 1 to 2 loaders).
- An RCV will perform point-to-point collection in accordance with the planned route. RCVs work double-shift a day starting as early as 6:30 a.m. till 11:30 p.m. Most of the refuse are collected in the day shift.
- Refuse so collected will be disposed of in EPD's refuse transfer stations (7 nos) or landfills (3 nos).

(c) Contracting-out Service

- At present, 58% of waste collection service has been outsourced.
- There are about 16 waste collection service contracts in place. Contract period is 5 years.

(d) Statistics

- An average of 5 450 tonnes of household waste is collected daily by FEHD and contractors' RCVs.

### **(C) Recyclable Waste Collection Service**

#### **(a) Background**

- To support the Policy Framework for the Management of Municipal Solid Waste and the Waste Reduction Framework Plan, FEHD together with other government departments and schools has set up recyclable collection points to collect recyclable.
- Each recyclable collection point has one set of 3 colour-coded recyclable collection bins for separation and collection of waste paper (blue), metal containers (yellow) and plastic materials (brown).
- Some 9,300 recycling collection points are set up throughout the territory; 1,919 of which are serviced by FEHD's contractor. These recyclable collection points are located at public places, schools, clinics, parks sports venues, leisure and cultural facilities and government buildings.
- Contractors are required to call at each recyclable collection point at least once weekly for emptying the recyclable collection bins.
- All recyclables collected are required to be delivered on the day of collection to local waste recyclers for disposal.
- Proceeds from the sale of recyclables are to be kept by the contractors as the incentive.

#### **(b) Supervision**

- Field checking on the performance of the contractors is conducted by individual departments/party in collaboration with the bodies managing the venues. FEHD and relevant departments will take appropriate actions, including issue of default notice to the

Contractor.

- FEHD also conducts checks on the delivery of recyclables to the recyclers for disposal.

Food and Environmental Hygiene Department  
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