

A comprehensive package of advisory materials on improving compliance has been developed for these trades to combat their pollution problems.



Visit Our Dedicated CAC Website For More Information



Location And Service Hours

Location



Service Hours

CAC and Customer Service Counter
9:00 a.m. to 5:00 p.m. (Monday to Friday)

Hotline Service
8:30 a.m. to 6:30 p.m. (Monday to Friday)

For enquiry outside service hours, our Interactive Voice Response Systems (IVRS) will record down your enquiry and we will respond to you as soon as possible on next working day.



Other Resources

For specific environmental regulatory requirements, please visit EPD's web site:

<http://www.epd.gov.hk>



Compliance Assistance Centre



28/F Southorn Centre, 130 Hennessy Road,
Wan Chai, Hong Kong
Environmental Protection Department
Hong Kong SAR Government



Printed on recycled paper

Do You Need Advice On How To Comply With Environmental Requirements?

If you need advice on how to comply with environmental law and other environmental requirements, the Compliance Assistance Centre (CAC) is here to help you. CAC is an information and advisory centre run by the Environmental Protection Department (EPD). It provides the public and business trades an easily accessible venue to obtain accurate, up-to-date and useful information on environmental compliance, pollution prevention and environmental management under one roof.

How To Contact Us?

There are various ways to contact us:

Visit our CAC located in Wanchai in person.

Search for information and assistance through our dedicated CAC website

address: www.epd.gov.hk/epd/english/cac/index.html

Use Our Hotline at 2838 3111 and select call option *5* after language selection.

Send your enquiry to us via fax at 2114 0139 or e-mail at enquiry@epd.gov.hk.



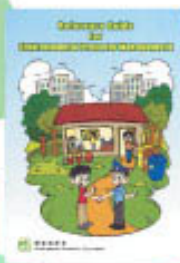
How Can CAC Help The Business Trades?

The CAC offers a wide range of services including:

Advice on environmental requirements (licences, permits, etc) and common pollution problems



Updated compliance guides, green practices, environmental management tools (eg. ISO 14001 EMS, environmental reporting and environmental audit), and training materials to help trades go beyond environmental compliance



Face-to-face discussion on your problems by appointment

I want to start a business here. Can you tell me the legal requirements on environmental protection?

I have a business here. It has some environmental problems. Please advise me how to deal with them.

List of environmental consultants and contractors to solve specific pollution problems

Joint events with business trades for experience sharing through conferences, seminars and workshops



Will CAC's Services Cover My Trade?

Our mission is to serve all business trades and we welcome them to visit our CAC or call our hotline. Through years of continuous efforts, we have already built up close partnership relationship with many trade associations and stakeholders under 4 partnership programmes:

- Construction
- Restaurant
- Vehicle Repair Workshop
- Property Management