Organic Resources Recovery Centre
Phase 1 (ORRC1)

Operational Guidelines for Registered Food Waste Collectors

October 2017
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1. Site Overview

1. Site entrance
2. Weighbridge
3. Main waste reception
4. Suspension buffer tank
5. Digester tank farm
6. Compost processing
7. Compost tunnels
8. Biogas conditioning
9. Biogas storage tank
10. Combined heat & power units (CHP)
11. Emergency flare
12. Ammonia stripping plant
13. Central air pollution control system
14. Waste water treatment plant
15. Offices, common facilities, visitor centre
16. Link walkway
17. Air control stack
2. Organic Waste (or Food Waste) Treatment Processes
3. Route to ORRC1
Address: 5 Sham Fung Road, Siu Ho Wan, North Lantau Island, N.T.

(A) Travel from Tsing Yi Island via Tsing Ma Bridge
1. Take exit 5 towards Penny’s Bay Highway
2. At the roundabout, take the 1st exit onto Sunny Bay Road
3. Turn left onto Cheung Tung Road
4. Turn left onto Sham Fung Road

Please use Cheung Tung Road to access to Sham Fung Road
(B) Travel from Airport / Tung Chung New Town
1. At the roundabout, take the 3rd exit onto Shun Tung Road
2. Turn left onto Tat Tung Road
3. Turn left onto Fu Tung Street toward Cheung Tung Road
4. Turn right onto Sham Fung Road

Please use Cheung Tung Road to access to Sham Fung Road
4. Key Points of Collection and Delivery of Food Waste to ORRC1

Registered food waste collectors (RFWCs) should display the identification label on the windshield of their food waste collection vehicles (FWCVs) when entering ORRC1.

Before the collection of source separated food waste (SSFW) at each collection point, RFWCs should check to ensure the quality and quantity of SSFW can meet the requirements of ORRC1 and complete the Food Waste Collection & Delivery Record Form.

Food waste collection vehicles need to be leak-proof and will not cause odour nuisance.

RFWCs' frontline staff (i.e. drivers and workers) must follow these Guidelines when using ORRC1 and they must keep at least two emergency contacts of RFWC’s senior management.

If non-permitted waste is identified or SSFW contains more than 20% inert materials, EPD or ORRC1 operator has the right to reject SSFW delivered to ORRC1 and issue verbal warning or warning letter to RFWCs. Moreover, EPD or ORRC1 operator has the right to request RFWC to divert the rejected SSFW to landfills or refuse transfer stations at their own cost.

RFWCs' frontline staff should cooperate with ORRC1 staff during food waste sampling exercise for the determination of food waste characteristics.

Abbreviation
FWCV: Food Waste Collection Vehicle
ALPRS: Automatic Licence Plate Recognition System
SSFW: Source Separated Food Waste
FWCV enters into designated unloading bay

20% of cases

Non-permitted waste?

Food Waste Inspection

80% of cases (no need to check)

FWCV unloads SSFW into bunker

Automatic FWCV washing after unloading

FWCV leaves unloading bay

FWCV is weighed at Outbound Weighbridge

FWCV driver collects Stamped Food Waste Collection & Delivery Record

FWCV leaves ORRC1
5.1 Safety Rules of Using ORRC1

(a) Open flames and smoking are strictly prohibited at ORRC1;
(b) All RFWCs’ drivers and staff must wear appropriate Personal Protective Equipment (PPE) (e.g., reflective vests, safety shoes, safety helmets) when working inside the Facility;
(c) Drivers should pay attention to the vehicle height limit of 4.5m;
(d) Drivers should drive carefully and slowly when entering ORRC1 and approach to the inbound weighbridge directly;
(e) If the unloading bays are full and FWCVs are not able to approach to the bays directly, drivers should follow the queuing instructions and line up in the designated queuing area accordingly;
(f) Unless otherwise instructed by ORRC1 staff under special arrangement, drivers must follow the traffic light signals and signs at all time when driving within ORRC1;
(g) Except for performing work required and in accordance with this Guidelines, all drivers must stay inside the FWCV;
(h) Drivers shall ensure there is no leakage of leachate and food waste from FWCV to keep ORRC1 clean and tidy.

5.2 Driving Rules at ORRC1

(a) **Speed**
Driving speed shall not exceed 10 km/hr within the Facility. All vehicles shall maintain a safe clearance from the vehicle at the front. Maneuvering speed shall not exceed 5 km/hr when reversing;

(b) **Accident, Incident and Interruption**
If there is a traffic accident or vehicle breakdown at the Facility, drivers should not attempt to fix the vehicle without notifying ORRC1 staff. Instead, drivers should immediately inform the ORRC1 staff and their RFWCs’ representatives for support and follow up;

(c) **When FWCV or SSFW Catches Fire**
If driver of FWCV and any collector’s staff finds FWCV or SSFW catches fire, they should report to the ORRC1 staff immediately and follow their instruction;

If a fire breaks out inside the unloading bay, driver can move the vehicle to an open space if he/she is safe to do so;

(d) **Horn**
Use horn only in case of emergency;

(e) **Flashlight**
Flashlight, if equipped at FWCV, must be switched on inside ORRC1 during daytime and night time;

(f) **Headlamp**
Switch on dipped lights during the hours of darkness (including dusk) or in poor visibility conditions (eg. in rain or fog), and should use headlamps inside unloading bays.

5.3 Use of Weighbridge System

(a) Drivers should follow the traffic signals to stop the FWCV at weighbridge and should not hit the gate bars in any circumstance (Note: only one FWCV can stop at the weighbridge at one time);

(b) At inbound weighbridge, drivers should present duly filled “Food Waste Collection and Delivery Record” form to the weighbridge operator;

(c) After weighing at the inbound weighbridge, drivers should drive FWCV to the designated queue up area;

(d) At the outbound weighbridge, drivers should collect the stamped “Food Waste Collection and Delivery Record” form from the weighbridge operator;
(e) Drivers should follow the traffic light signals or instruction from ORRC1 staff when leaving the weighbridge.

5.4 FWCV Traffic Flow

(a) FWCV Queuing Plan

Drivers are required to follow the queuing plan, drive FWCV to queuing area and wait for the traffic signal and/or instruction of ORRC1 staff to enter the unloading bays.
(b) FWCV Queuing Plan - Traffic Route

(c) FWCV Queuing Plan - Heading for Unloading
6. Food Waste Reception and Unloading

6.1 Food Waste Reception Area

There are five unloading bays for FWCV to unload the food waste to the bunker. At present, two unloading bays are assigned for bin delivery and three unloading bays are assigned for bulk delivery. But if the demand of bin delivery is more than bulk delivery, the combination of the unloading bays will be reviewed and/or amended to meet the need accordingly.
6.2 Work Flow of Food Waste Unloading

Enter the Food Waste Unloading Bay

(a) Each unloading bay has two sets of roller shutter doors (front & rear) to control the odour migration;

(b) Driver reverses FWCV to the front of designated unloading bay;

(c) FWCV triggers the position sensor and the front roller shutter door opens;

(d) Driver reverses FWCV into the unloading bay completely while the sensor system confirms FWCV to park at safe position and informs the driver to stop via signals (sound and light);

(e) Front roller shutter door closes and rear roller shutter door opens;
Unloading Food Waste - Bulk Delivery

(f) Driver further reverses FWCV to the tipping position and then starts unloading food waste into the bunker by raising the seal tank;

(g) Driver lowers FWCV seal tank after unloading;
Annex D

Unloading Food Waste - Bin Delivery

(h) Driver uses FWCV tail gate to unload the food waste collection bins and moves the bins to the tipping machine while ORRC1 staff operates the tipping machine to discharge the food waste from the bins into the bunker;

(i) After tipping, high pressure water jet will rinse the interior of the bins and then, driver will move the empty bins back to FWCV;
Leaving Unloading Bay

(j) Once the unloading of food waste is completed, and driver drives FWCV forward to designated position and stops;

(k) Position sensor of the rear roller shutter door is triggered and the door starts to close;

(l) Once the rear roller shutter door closes completely, automatic vehicles wash machine can be activated;

(m) When the automatic vehicle wash completes, front roller shutter door starts to open;

Automatic vehicle wash machine

High Pressure Washing
(n) Once the front roller shutter door opens completely, driver will receive traffic signal for driving FWCV to leave the unloading bay. When the FWCV is leaving the unloading bay, the air blowers are activated to dry the leaving FWCV’s body;

(o) Driver should make sure the road is clear and safe, drives FWCV to outbound weighbridge, collects the stamped “Food Waste Collection & Delivery Record Form” and leaves ORRC1.
7. Testing and Commissioning (T&C) Arrangement

(a) ORRC1 receives SSFW for test run and process ramp up during T&C period at around 1st quarter of 2018;

(b) This T&C stage can optimize ORRC1 process control and operational performance;

(c) ORRC1 welcomes all RFWCs to deliver SSFW to ORRC1 starting from T&C stage. For details of the arrangement, please contact ORRC1 Contactor’s staff shown as below:

Mr. Brian Leung  
Business Development Manager  
OSCAR Bioenergy JV  

Contact no.: 2590 5603  
Email: bryan.leung@oscarbioenergy.hk