

# Partnership Programme with the Vehicle Repair Workshop Trades *10<sup>th</sup> Anniversary*

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## Partnerships with a Purpose

- ◆ Enforcement alone Not Effective
- ◆ Encourage Compliance /  
**Go Beyond Compliance**
- ◆ Prevent and Stop Pollution in the First Place
- ◆ Integrated Compliance Strategy



# Four Trades

Construction Industry

Restaurant

Vehicle Repairing Workshop

Property Management

# Four Trades

Why they are important?

- ◆ In 2009 :
  - 8,746 complaints (39% of the total)
  - 139 prosecution (38% of the total)
  
- ◆ Directly affecting the living environment of many people

# Objectives of Partnership Programmes

- ◆ Environmental Awareness
- ◆ Technical Advice / Solutions
- ◆ Environmental Compliance
- ◆ Address Public Concerns
- ◆ Green Image for Trades



## Multiple Stakeholders Approach

- Trade Associations
- Government Departments
- Academic / Research Institutions
- Environmental Organizations
- District Councils
- Community Groups, etc.



# Regular Meetings & Liaison



Event Launching Ceremony

Technical Visits



Working Meetings

# Training and Education

- Guidebooks, CD-ROMs & Demonstration Models





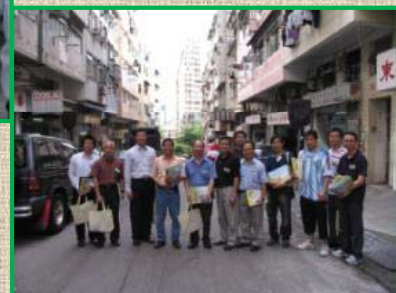
# Training and Education

## Exhibitions & Road Shows



# Promoting Environmental Awareness

## Site Visit & Workshop



# Environmental Problems – Vehicle Repair Workshops

Air Pollution from Paint Spraying and Engine Testing



Waste Water



Noise from Body Work and Machineries



Spent Lubricating Oil, Paint, Solvent, etc.



Improper Disposal

Spent Batteries



Waste Tyre



Other Wastes



## Vehicle Repair Workshop Partnership Programme



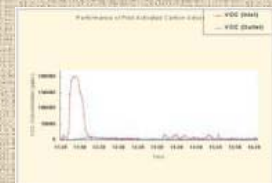
### Main Points :



Provision of technical support & development



Education & promotion of green images



Liaison with trade associations & related stakeholders



Collaboration Scheme with Vehicle Repair Workshops to improve environmental compliance



# Collaboration Scheme with Vehicle Repair Workshops to Improve Environmental Compliance


 Appoint trade practitioners as Ambassadors

 Promote green messages


 Provide technical assistance



# Collaboration Scheme with Vehicle Repair Workshops to Improve Environmental Compliance

 Invite garage to join the Scheme



 環境保護署	
<b>邀請</b>	
<p>致：貴商/環保工程師/車房 (如無在本業務，你亦可以傳真至：2402 8272)</p>	
<p>本人 <input type="checkbox"/> * 願意參加環保聯會與環保署的合作計劃，及在有需要時讓環保署將本人車房的資料發放給環保聯會製造。</p> <p><input type="checkbox"/> * 不願意參加環保聯會與環保署的合作計劃，請不要將本人車房的資料發放給環保聯會。</p>	
<p>如願意參加計劃，亦希望得到有關計劃進度的提示？</p> <p><input type="checkbox"/> * 香港汽車修理同業總會 <input type="checkbox"/> * 環保汽車維修同業聯會 <input type="checkbox"/> * 兩者皆可</p>	
_____	_____
(車房名稱)	(負責人簽名)
_____	_____
(聯絡電話)	(傳呼號碼)
_____	
(車房地址)	
年 月 日 (P.01)	
<p>* 請在合適的格上加上 <input checked="" type="checkbox"/> 號 (如無標記上名片 (如有) 的格以供參考)</p>	
<b>Invitation Letter</b>	



# “Referral”

致環境保護署署長  
(傳真號碼: 2246 0732)

檔案編號: \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_

### 通知便條

本署近日收到市民有關下述車房的投訴:

車房名稱: \_\_\_\_\_ 聯絡人電話: \_\_\_\_\_  
 地址: \_\_\_\_\_

投訴類別 (請在合適的格上加上“√”):

- |                                      |   |
|--------------------------------------|---|
| <input type="checkbox"/> * 噴油引起的油煙   | <input type="checkbox"/> * 測試引擎引起的煙霧油煙  |
| <input type="checkbox"/> * 修理車輛產生的噪音 | <input type="checkbox"/> * 不當存放化學廢物     |
| <input type="checkbox"/> * 在公眾地方清洗車輛 | <input type="checkbox"/> * 在公眾地方清洗廢物/油漬 |
| <input type="checkbox"/> * 弄污鄰近公眾地方  | <input type="checkbox"/> * 不當存放廢物/油     |
| <input type="checkbox"/> * 其他 (請詳述)  |   |

本署人員在 \_\_\_\_\_ 年 \_\_\_\_\_ 月 \_\_\_\_\_ 日跟進這項投訴及巡察該車房, 並採取下述執法行動:

- |                                       |   |
|---------------------------------------|---|
| <input type="checkbox"/> * 發出勸喻;      | <input type="checkbox"/> * 就發出空氣污染清減通知; |
| <input type="checkbox"/> * 搜集証據, 並擬控; | <input type="checkbox"/> * 空氣污染管制條例     |
| <input type="checkbox"/> * 藥物處理污染管制條例 | <input type="checkbox"/> * 水污染管制條例      |

### 提出檢控

根據與貴會的合作計劃, 請派出環保大使協助車房, 並提供協助以進行有關的環境污染減低情況, 及將跟進結果回覆本署。

環境保護署署長 (代印)

\_\_\_\_\_ 年 \_\_\_\_\_ 月 \_\_\_\_\_ 日  
 cc 香港環保支援辦事處, 法規支援組(傳真號碼: 2246 0732)



### 回饋一

致環境保護署署長 (傳真號碼: 2402 8272)

檔案編號: \_\_\_\_\_

本會日前已收到 貴署在 \_\_\_\_\_ 年 \_\_\_\_\_ 月 \_\_\_\_\_ 日轉告有關位於 \_\_\_\_\_ (車房地址) 的 \_\_\_\_\_ (車房名稱) 被市民投訴的通知, 並會派出 \_\_\_\_\_ (環保大使姓名) (聯絡電話: \_\_\_\_\_) 跟進此事及會通知 貴署跟進結果。

### 回饋二

致環境保護署署長 (傳真號碼: 2402 8272)

### 回覆便條

檔案編號: \_\_\_\_\_

本會日前就 貴署轉告有關位於 \_\_\_\_\_ (車房地址) 的 \_\_\_\_\_ (車房名稱) 被市民投訴的通告, 已派出環保大使跟進, 現將跟進的結果告知貴署如下: 提供協助/跟進日期: \_\_\_\_\_ 年 \_\_\_\_\_ 月 \_\_\_\_\_ 日

- |  |  |
|--|--|
| <input type="checkbox"/> * 有關車房負責人接受環保大使協助   | <input type="checkbox"/> * 有關車房負責人現正著手改善情況 |
| <input type="checkbox"/> * 有關車房負責人現正改良污染管制設施 | <input type="checkbox"/> * 有關車房負責人現已完成改善措施 |
| <input type="checkbox"/> * 有關車房負責人拒絕環保大使協助   | <input type="checkbox"/> * 其他 (請詳述)        |

環保大使簽署: \_\_\_\_\_

(請用正楷)



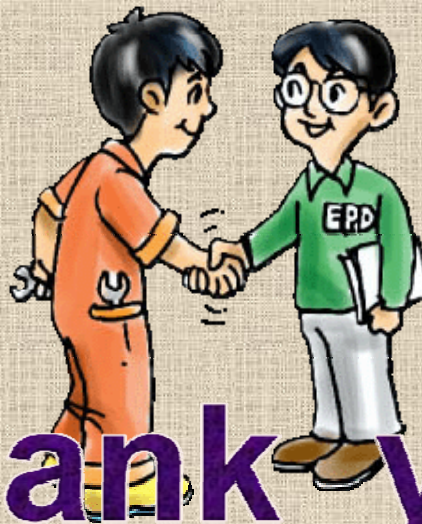
# Information Pack for Vehicle Repairing Trade

INFORMATION PACK - List of Documents for Front Line Colleagues in Handling Garage Cases:	
<b>A) For Distribution to Owner of Garage</b>	
1)	Invitation Letter from EPD
2)	Collaboration Scheme Return Slip
3)	EPD and VRW Associations Contact List
4)	Examples of Air Pollution Control Equipment for VRWs
5)	VOC Absorber Specification Leaflet from HKPC (with Disclaimer)
6)	Waste Lubricating Oil & Waste Tyre Collectors
7)	Chem Waste Label
8)	Green Garage Leaflet
9)	Green Garage Poster
10)	Environmental Guidebook for VRW Trade / VCD for Environmental Practice & Guidebook of VRW Trade
11)	Help Desk to Help the Trade Leaflet
<b>B) For Internal Use Only</b>	
1)	Referral to HKVRMA (香港汽車修理同業協會)
2)	Referral to EVRA (環保汽車維修同業聯盟)



## Beyond Compliance

- ◆ Help Desk → CAC
- ◆ Linkage with Overseas Knowledge Banks
- ◆ Offence / Conviction / Complaint Analysis
- ◆ “Stick” to “Carrot” Approach
- ◆ Performance Monitoring
- ◆ Trade trend Monitoring
- ◆ R&D



Thank you

